

FINANCE:

Financials:

RCSC ended the month of August with a Net Operating Deficit of (\$293,925) which was \$220,923 favorable to budget. The Facilities division Net Operating Deficit was (\$152,021) and \$10,676 favorable to budget due to Wages and Benefits being \$12,368 under budget. The Finance division Net Operating Deficit was (\$265,341) and \$12,596 favorable to budget due Wages & Benefits \$39,096 under budget. The Operations Net Operating Excess was \$651,242 and \$67,379 favorable due to Assessment income \$88,193 over budget and Wages & Benefits being \$22,953 below budget. Golf generated a Net Operating Deficit of (\$527,806) which was favorable to Budget by \$130,271 due to timing of the annual Seed purchase for overseeding.

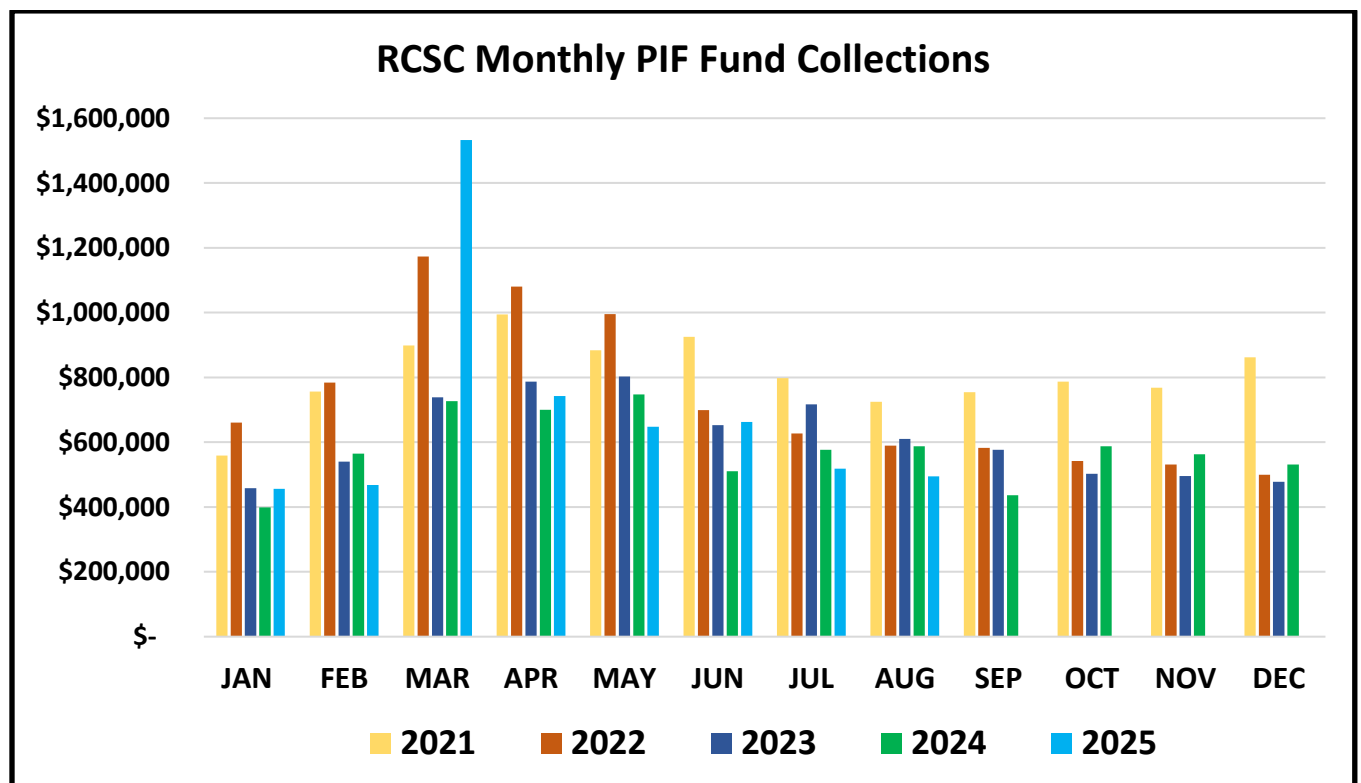
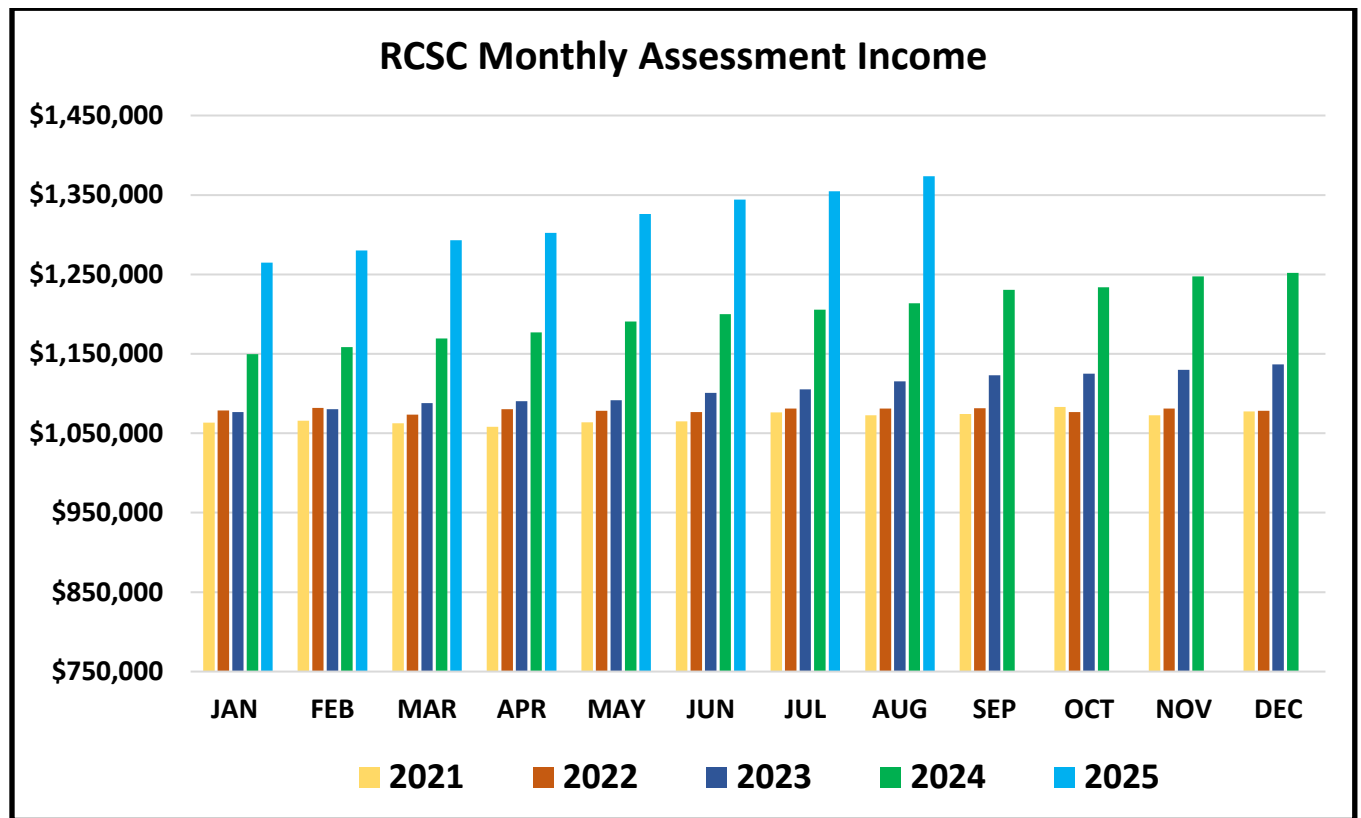
Year to Date, Net Excess from Operations was \$2,102,957 and higher than budget by \$518,689. All divisions at RCSC were favorable to budget in Net Operations year to date except for Golf, which was (\$378,135) unfavorable to budget due to Golf income being below budget by (\$854,320). Total Income for RCSC was \$19,081,716 and less than budget by (\$714,722) due to Golf Pass income (\$344,762) below budget, and Public greens fees (\$207,933) less than budget. This unfavorable variance in Income was offset by total Operating Expenses being \$1,130,947 under Budget, due to Wages & Benefits being \$895,324 under budget and Seed being \$285,626 under budget due to the timing of the annual Seed purchase. YTD PIF collections were \$5.5 million and higher than budget by \$1.5 million. CIF collections were \$2.3 million and higher than budget by \$1.4 million year-to-date.

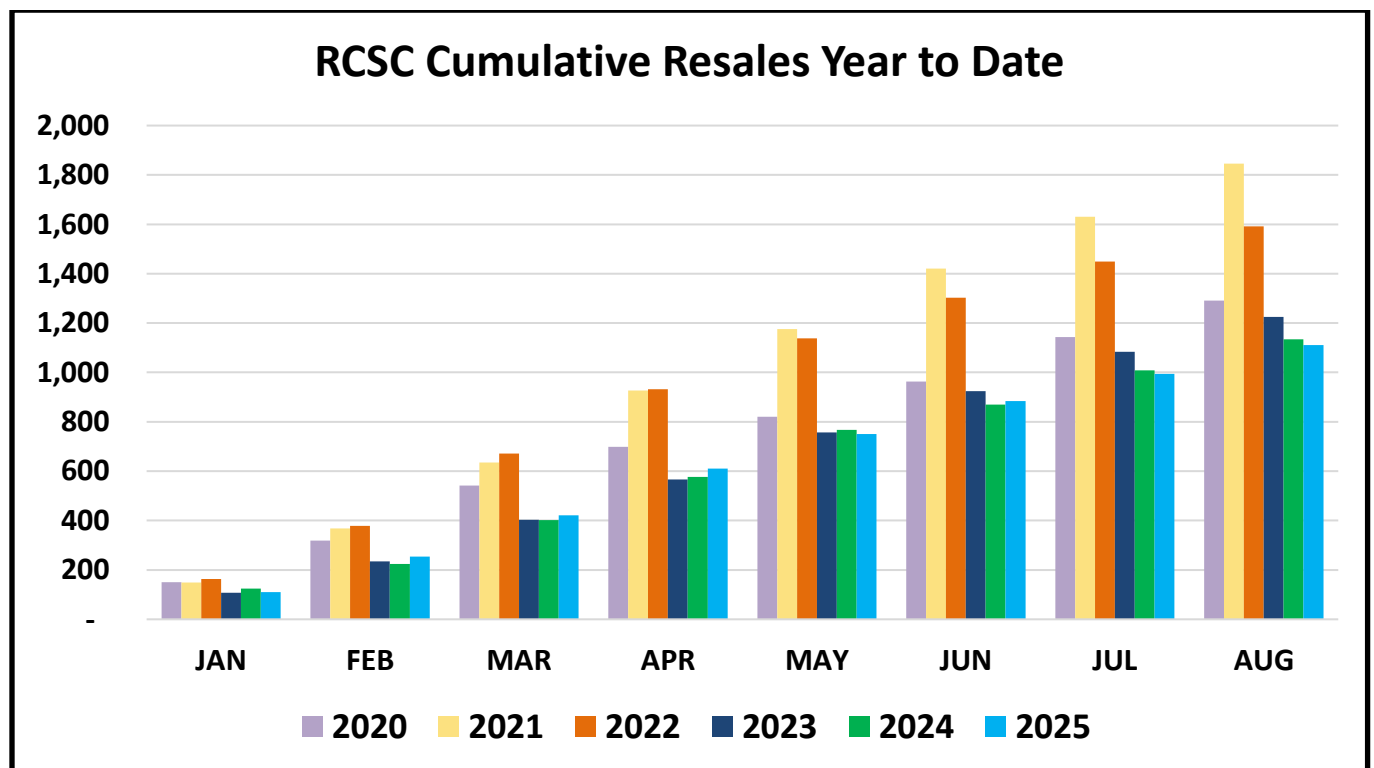
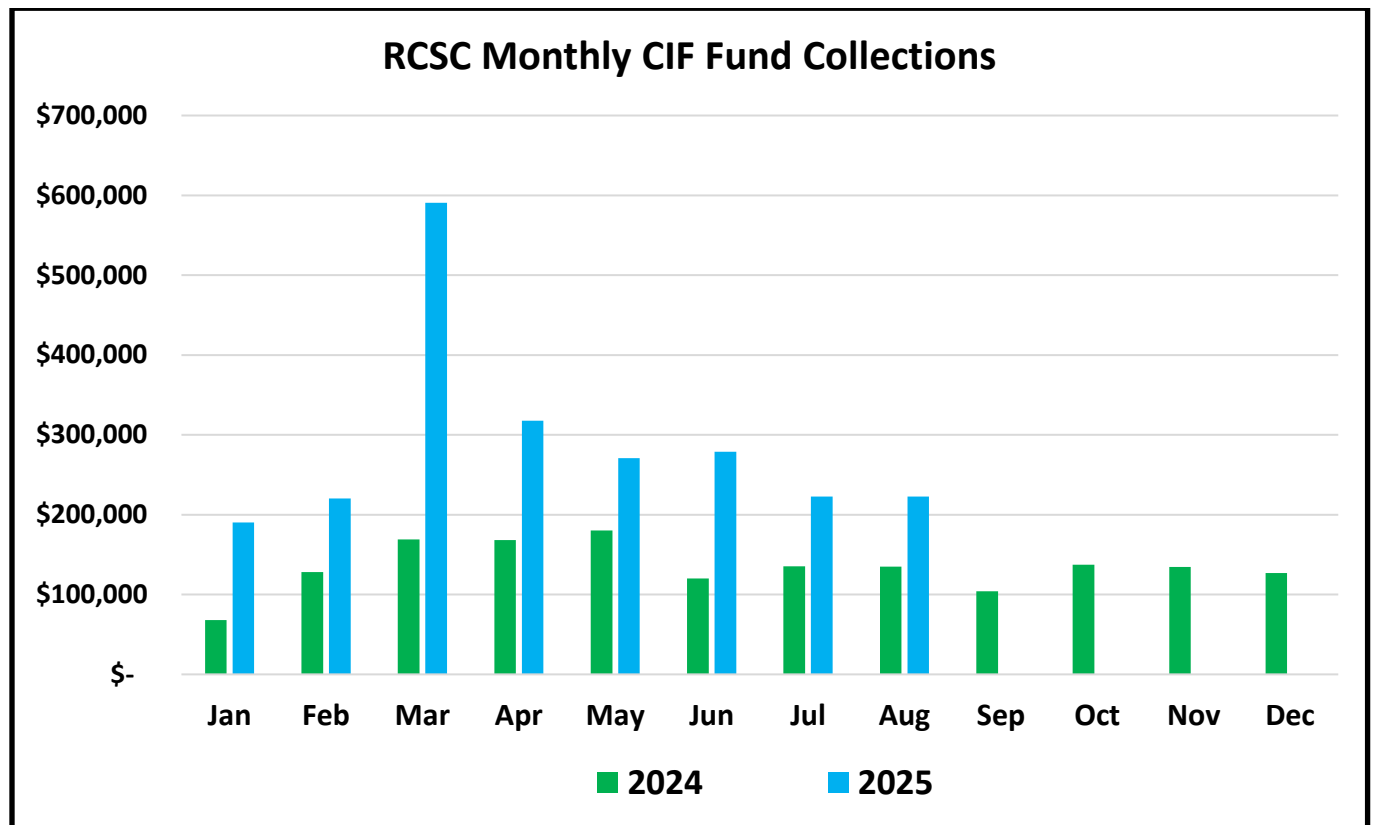
Cardholder Services:

Payments on past due assessments in August were 12.9% of past due balances. Overall accounts receivable increased in the month by 3.8% and are up 15.4% from the end of 2024. Overall receivables for past due balances increased in August by 3.7%. July assessments went 30 days past due at a rate of 8.1%, and June assessments went 60 days past due at a rate of 2.7%.

Payments from third-party collection firms totaled \$16,461 in August and totaled \$266,122 year to date. Payments made through the online Web Portal totaled \$272,205 from 453 property owners in August. Year to date, Portal payments totaled \$2,436,476 from 3,996 property owners.

In August, property transfer balances increased by 2.6%. Outstanding balances related to property transfers represent 58% of all receivables and 59% of past due balances. August trustee sale notices on Sun City AZ properties increased by three to 21, and properties owned by lending institutions increased to 12.





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Safety & Compliance:

In the month of August, Safety successfully produced the AED Awareness Video. This video was distributed through the RCSC weekly email blast and posted to the official RCSC YouTube channel. Safety retired the legacy Customer Engagement Platform, and as an interim measure, created the feedback@suncityaz.com email account for member input. This email account will remain in place until a future upgrade of the RCSC website provides an integrated member feedback system.

Safety initiated the installation of a new access control system at Duffeeland Dog Park, designed to integrate with the existing systems installed at Oakmont and the Softball Complex. Currently, members do not need to take any additional action – their existing cards remain valid at the dog park.

In the month of August, Safety investigated 47 incidents, bringing the year-to-date total to 394. Each incident is handled in accordance with RCSC Bylaws to ensure alignment with board-approved policies. These efforts contribute to a safer environment for members and employees while enhancing efficiency and response across RCSC operations.

August 2025 Incident Reports by Category / Location:

| RCSC PROPERTY INVOLVED | RCSC Property Damage | Medical/Injury/ Slip/ Trip/Fall Refused Medical | 911 - Medical - Refused Transport or Not Required | 911 W/TRANSPORT - MEDICAL | 911 FOR INJURY/SKIP/ TRIP/FALL - Refused Transport or Not Required | RCSC BP10 Violations | Other Conduct Policy Violations | MCSO - Trespass (includes IRs w/out MCSO reports) | MCSO Reports/Calls for Service Non-Trespass | TOTAL INCIDENTS BY LOCATION |
|--------------------------------|----------------------|---|---|---------------------------|--|----------------------|---------------------------------|---|---|-----------------------------|
| Bell Recreation Center | | 1 | | 2 | | | | 2 | | 5 |
| Bell Lanes | | | | | | | | | | |
| Duffeeland Dog Park | | | | | | | 2 | | | 2 |
| Fairway Recreation Center | | 1 | 1 | | | 4 | 2 | | | 8 |
| Grand Center | | | | | | | | | | |
| Lakes East Golf Course | | | | | | | | 2 | | 2 |
| Lakes Golf Maintenance | | | | | | | | | | |
| Lakes West Golf Course | | | | | | | | | | |
| Lakeview Lanes | | 2 | | | | | 1 | 2 | | 5 |
| Lakeview Recreation Center | 1 | | | 1 | | | 1 | | | 3 |
| Marinette Recreation Center | | 3 | | 2 | | 1 | | | | 6 |
| Mountain View Rec Center | | 1 | | | | | | | | 1 |
| North Golf Course | | | | | | | | | 2 | 2 |
| North Golf Maintenance | | | | | | | | | 1 | 1 |
| Oakmont Recreation Center | | 1 | | | | | 1 | 1 | | 3 |
| Quail Golf Maintenance | | | | | | | | | | |
| Quail Run Golf Course | | | | | | | | | | |
| Riverview Golf Course | | | | | | 4 | | | | 4 |
| Riverview Golf Maintenance | | | | | | | | | | |
| South Golf Course | | | | | | | 1 | | | 1 |
| South Golf Maintenance | | | | | | | | | | |
| Sunbowl Property incl Softball | | | | | | | | | | |
| Sundial Recreation Center | | 2 | | 2 | | | | | | 4 |
| Willow Golf Maintenance | | | | | | | | | | |
| Willowbrook Golf Course | | | | | | | | | | |
| Willowcreek Golf Course | | | | | | | | | | |
| TOTALS | 1 | 11 | 1 | 7 | | 9 | 8 | 7 | 3 | 47 |

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Year to Date 2025 Incident Reports by Category / Location:

| RCSC PROPERTY INVOLVED | RCSC Property Damage | Medical / Injury / Fall (Refused Medical) | Medical / Injury / Fall (w/Transport) | Conduct / Policy Violations | MCSO Calls | TOTAL INCIDENTS BY LOCATION |
|--------------------------------|----------------------|---|---------------------------------------|-----------------------------|------------|-----------------------------|
| Bell Recreation Center | 8 | 17 | 4 | 21 | 3 | 53 |
| Fairway Recreation Center | 1 | 13 | 2 | 21 | 3 | 40 |
| Lakeview Recreation Center | 4 | 10 | 3 | 25 | 9 | 51 |
| Marinette Recreation Center | | 26 | 9 | 23 | 2 | 60 |
| Sundial Recreation Center | 3 | 21 | 5 | 18 | 2 | 49 |
| Sunbowl Property incl Softball | | 10 | 2 | 2 | 3 | 17 |
| Oakmont Recreation Center | 1 | 10 | 1 | 26 | 15 | 53 |
| Lakes E/W Golf Course | 3 | | | 5 | 3 | 11 |
| South Golf Course | 1 | 1 | 2 | 5 | | 9 |
| Riverview Golf Course | | | | 7 | 1 | 8 |
| Willow Golf Course | 4 | 2 | 1 | 5 | 1 | 13 |
| Other | 4 | 6 | 3 | 12 | 5 | 30 |
| TOTALS | 29 | 116 | 32 | 170 | 47 | 394 |

Human Resources:

In the month of August, HR opened 16 positions, and filled 15 open positions, leaving 6 open positions at RCSC. Year to date, HR has opened 97 positions and filled 102 open positions. The average time to fill an open position in August was 5 days. HR has begun planning for the 2026 benefits renewal process, and planning for the Open Enrollment meetings scheduled for November of this year.

Information Technology:

In August, the Information Technology team received 140 new service requests, and closed 148 requests by month end, leaving 18 tickets remaining open. Year to date, IT has opened 1,142 service requests and closed 1,127. On average, IT closed service requests in less than one day in August.

In the month of August, IT hired a new IT Support Specialist to replace a departed IT employee. IT began implementation of a third-party disaster recovery program with Rapidscale, and is working on a proposal with Cox for implementation of a Voice over IP (VOIP) solution to replace the three different antiquated phone systems currently in use at RCSC.

FACILITIES:

Projects:

Recently Completed

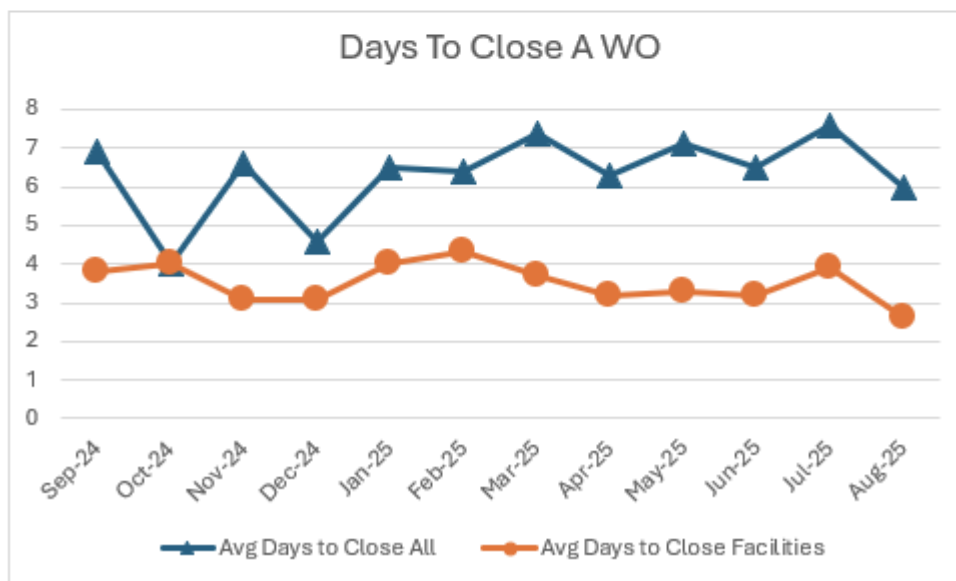
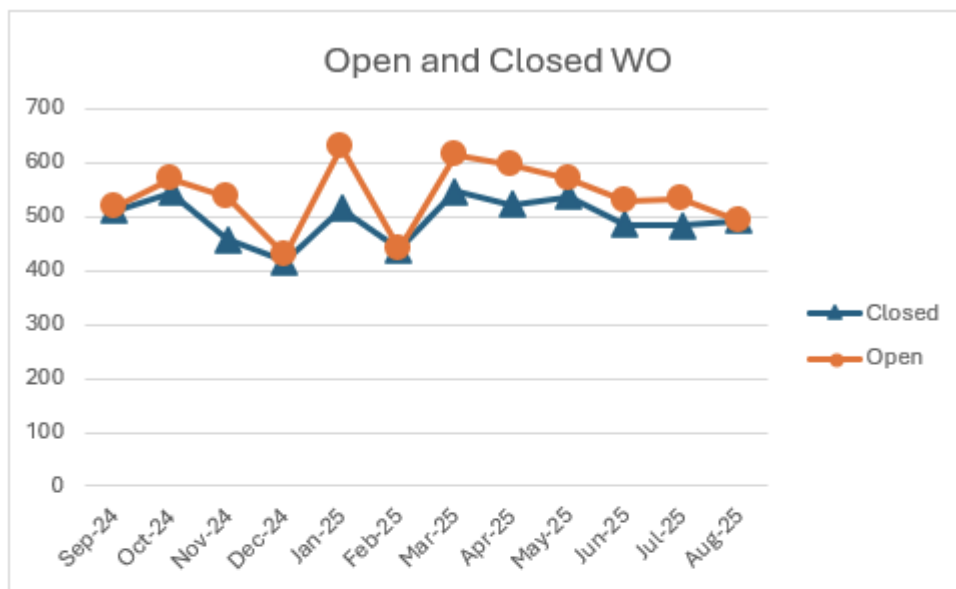
Bell Recreation Center

- Replaced Lighting Fixtures over Shuffleboard Courts. Completed 8/29, cost \$16,442; contractor: Accel Electric
- Raquet Ball Court flooring Seal and Recoat. Completed 8/18, cost \$9,800; contractor: ENMAR Hardwood Flooring

Sundial Recreation Center

- Repainted the Calligraphy Club room and cabinets. Completed 8/6, cost \$3,450; contractor: Ghaster Painting & Coatings, Inc.
- Added acoustic ceiling panels in the Craft Club Room. Completed 8/4, cost \$3,979; contractor: Ace Acoustics Inc.
- Removed and replaced the existing 18-year-old 15 Ton HVAC system with a new unit. Completed 8/29, cost \$32,476; contractor: Alpha & Omega Restaurant Equipment Repair

The Facilities Department opened 492 new work orders in August and completed a total of 491. The average time to complete a work order was 6.0 days. Year to Date 4,023 completed. August started with 67 open.



See Grounds report on the next page.

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GROUNDS:

| LAWN BOWLS SPEED | | LAWN BOWLS MOISTURE | |
|------------------|------|---------------------|------|
| Bell North | 10.9 | Bell North | 12.3 |
| Bell South | 11.2 | Bell South | 13.0 |
| Lakeview West | 10.2 | Lakeview West | 11.6 |
| Lakeview East | 10.5 | Lakeview East | 12.0 |
| Oakmont | 9.8 | Oakmont | 12.0 |
| Mountain View | 10.0 | Mountain View | 9.8 |

- Mowing, rolling and cleaning ditches three times a week
- Mowing the ballfield twice a week
- Grading the infield four times a week
- Leveling of the greens in preparation for the US open

Other Grounds Activities –

- Trimming bushes and trees at centers
- Mowing Lakeview once a week
- Mowing Sun Bowl once a week in preparation for the Fall concert

OPERATIONS:

| USAGE BY CENTER | | | | | | | | | | | | | |
|---------------------------|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|---|---|---|---|----------------|
| BELL | 24,123 | 29,050 | 31,612 | 27,633 | 26,316 | 28,286 | 28,924 | 26,033 | - | - | - | - | 221,977 |
| FAIRWAY | 17,437 | 18,414 | 19,888 | 19,547 | 19,431 | 20,535 | 23,588 | 22,715 | - | - | - | - | 161,555 |
| LAKEVIEW | 10,192 | 14,288 | 15,052 | 12,301 | 9,332 | 7,142 | 6,356 | 5,951 | - | - | - | - | 80,614 |
| MOUNTAIN VIEW | 4,943 | 6,722 | 6,954 | 5,083 | 3,832 | 3,255 | 3,396 | 3,188 | - | - | - | - | 37,373 |
| MARINETTE | 17,245 | 16,976 | 19,486 | 16,316 | 12,773 | 10,168 | 9,493 | 10,850 | - | - | - | - | 113,307 |
| OAKMONT | 3,792 | 4,186 | 4,649 | 4,454 | 4,879 | 4,270 | 5,322 | 4,931 | - | - | - | - | 36,483 |
| SUNDIAL | 10,268 | 9,155 | 9,725 | 8,790 | 6,315 | 4,511 | 5,127 | 9,542 | - | - | - | - | 63,433 |
| TOTAL CENTER USAGE | 88,000 | 98,791 | 107,366 | 94,124 | 82,878 | 78,167 | 82,206 | 83,210 | - | - | - | - | 714,742 |
| USAGE SUMMARY BY ACTIVITY | | | | | | | | | | | | | |
| BASKETBALL | 80 | 48 | 78 | 73 | 64 | 53 | 48 | 42 | - | - | - | - | 486 |
| BILLIARDS | 2,533 | 2,552 | 2,838 | 2,350 | 2,201 | 2,133 | 2,266 | 2,352 | - | - | - | - | 19,225 |
| BOATS, PEDAL & ROW | 444 | 698 | 974 | 589 | 272 | 109 | 59 | 41 | - | - | - | - | 3,186 |
| BOCCE (open) | 126 | 268 | 121 | 55 | 15 | 1 | 3 | - | - | - | - | - | 589 |
| DARTS | 783 | 640 | 927 | 658 | 601 | 651 | 704 | 677 | - | - | - | - | 5,641 |
| FISHING | 498 | 349 | 237 | 209 | 148 | 121 | 51 | 83 | - | - | - | - | 1,696 |
| FITNESS | 33,984 | 31,281 | 33,037 | 30,239 | 27,152 | 25,024 | 27,667 | 28,471 | - | - | - | - | 236,855 |
| WHISPERBALL/RACQUETBALL | 286 | 288 | 250 | 227 | 191 | 254 | 310 | 172 | - | - | - | - | 1,978 |
| HORSESHOES | 114 | 114 | 73 | 36 | 5 | - | 1 | - | - | - | - | - | 343 |
| MINI GOLF | 4,840 | 6,546 | 7,767 | 4,441 | 1,803 | 734 | 657 | 408 | - | - | - | - | 27,196 |
| PICKLEBALL | 10,863 | 10,308 | 10,915 | 7,788 | 5,129 | 3,340 | 2,706 | 3,048 | - | - | - | - | 54,097 |
| POOLS, SWIMMING | 9,777 | 14,031 | 17,482 | 17,026 | 16,818 | 17,132 | 18,505 | 19,478 | - | - | - | - | 130,249 |
| POOLS, WALKING | 2,352 | 7,288 | 7,869 | 8,780 | 10,383 | 13,389 | 13,811 | 12,160 | - | - | - | - | 76,032 |
| POOLS, WARM WATER | 1,532 | 1,406 | 1,427 | 1,478 | 859 | 655 | 651 | 1,284 | - | - | - | - | 9,292 |
| SHUFFLEBOARD (open) | 828 | 826 | 1,004 | 687 | 481 | 518 | 526 | 412 | - | - | - | - | 5,282 |
| SPA, INDOOR | 2,653 | 2,468 | 2,371 | 2,017 | 1,512 | 1,091 | 1,028 | 1,622 | - | - | - | - | 14,762 |
| SPA, OUTDOOR | 4,662 | 6,790 | 6,605 | 5,696 | 5,404 | 4,416 | 4,266 | 3,325 | - | - | - | - | 41,164 |
| TABLE TENNIS | 931 | 904 | 914 | 797 | 549 | 715 | 709 | 774 | - | - | - | - | 6,293 |
| TENNIS COURTS | 1,128 | 1,123 | 1,206 | 978 | 652 | 468 | 411 | 346 | - | - | - | - | 6,312 |
| WALKING, INDOOR | 4,835 | 4,034 | 4,549 | 4,627 | 5,290 | 6,035 | 7,114 | 7,603 | - | - | - | - | 44,087 |
| WALKING, OUTDOOR | 4,751 | 6,829 | 6,722 | 5,373 | 3,349 | 1,328 | 713 | 912 | - | - | - | - | 29,977 |
| TOTAL CENTER USAGE | 88,000 | 98,791 | 107,366 | 94,124 | 82,878 | 78,167 | 82,206 | 83,210 | - | - | - | - | 714,742 |

Activities

Significant progress was made across multiple event planning and administrative areas. All volunteers, EMS/officers, portable restrooms, and food vendors were confirmed for the upcoming Sun Bowl events. Ticket sales for the new Fall Mini-Season are underway, and supplies were prepared in advance of the Winter Ticketed Concert Series. Continued improvements were made in the RecTrac system, including resolving ticketing program issues with IT and developing enhanced reservation forms for private rentals. Final plans were completed for the Volunteer Luncheon, Royal Autumn Ball and the Scarecrow Spooktacular event planned for Sun Bowl. Updated Certificate of Insurance (COI) and PTO information were provided to procurement, with ongoing outreach to vendors to ensure compliance and timely submission.

Media Studio/AV

This month included meeting with Director of Golf to begin planning for the production of golf videos. Preparation work was completed for Quail Run, with final progress pending painting completion. AV support was provided for three Wednesday summer events, and multiple test runs of the new live streaming setup were conducted, including rehearsals to ensure readiness. A new amplifier system was installed for the Lakeview pool and fitness PA, and the team began implementing Dante for Recreation Radio to the Sundial PA system, with the first remote Dante output installed at Lakeview and pending IT support for final integration. Additional equipment upgrades included ordering a replacement DVD player for Fairway, replacing a faulty TV in Marinette Fitness, and extending the TV antenna cable to support a new TV in the Fairway Community Room. Five work orders were completed and closed, and another segment of the *Your Money at Work* video series was finalized, with substantial new footage also captured for upcoming episodes.

Communications

Content was updated for the new RCSC website, with regular attendance at weekly planning meetings to stay aligned on progress. The initial planning for Club Publicity Training meetings was also kicked off. Coordinator attended the Managers/Supervisors Meeting, which provided an opportunity to network with key RCSC staff members. Collaborated with the SCHOA marketing team on developing content for the new Community Resource Guide. Participated in a publicity meeting, to support the upcoming Arts & Crafts Festival, with the RCSC team and committee members to brainstorm ideas to enhance event visibility and outreach.

Clubs

The deadline for club member rosters is October 1, 2025, and a reminder email has been sent to all club presidents. The Sun City Update 2025/2026 club article schedule and instructions have been distributed to clubs. To streamline the upcoming website roll-out, a form has been created to collect any requested club page changes, which will be sent out once the new website is launched. An invitation has also been extended to clubs to

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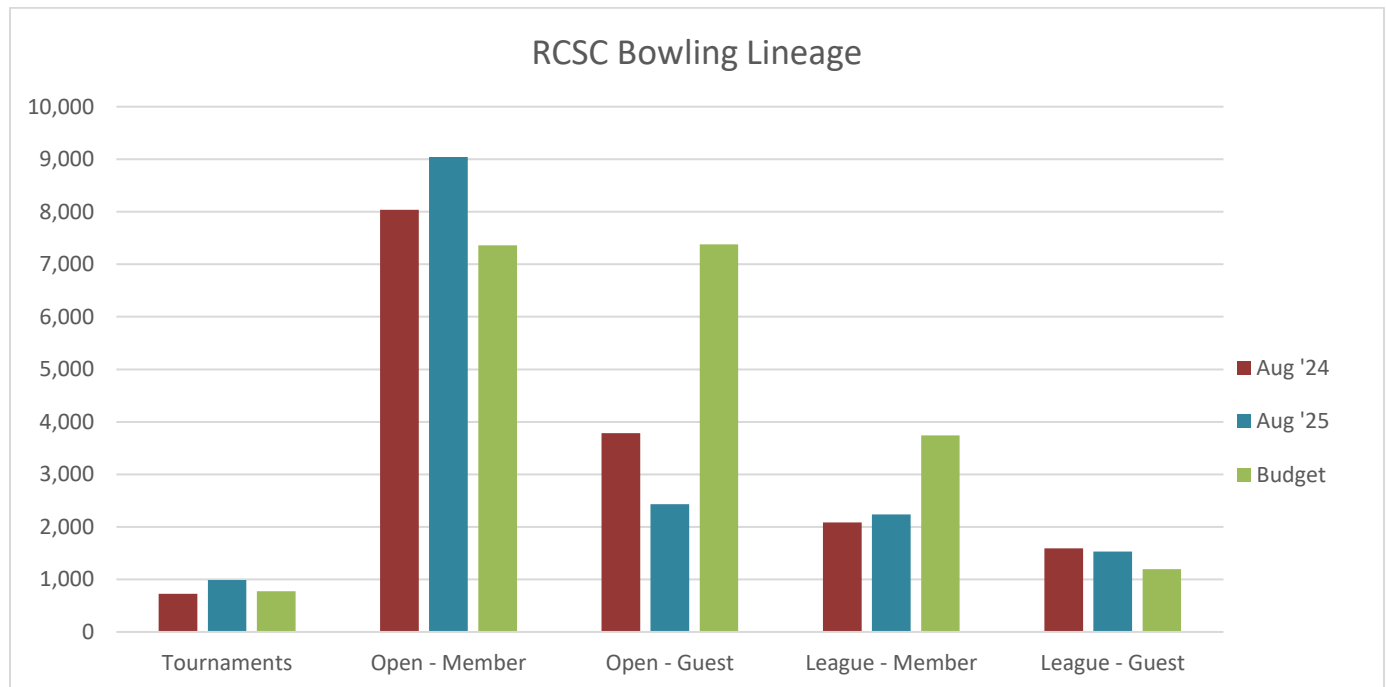
participate in the 2nd Annual Scarecrow Spooktacular, which will be displayed at the October 26th Sun Bowl Concert. Lastly, clubs continue to submit their updated rules and regulations for review.

Welcome Center

This month, there were 181 walk-in visitors. The top four reasons for visits included picking up club brochures, direction assistance, new member information, and collecting the Independent Newspaper. Of these visitors, 22 were new members seeking more information about the activities in Sun City. The team also received 116 phone calls, although 63 calls had poor audio quality, making it difficult to hear the caller. Among the remaining calls, 6 were from residents, 1 from a nonresident, and 1 from a realtor, as documented in the phone log. Additionally, 48 volunteer slots were filled, resulting in a total of 144 volunteer hours being contributed.

Bowling

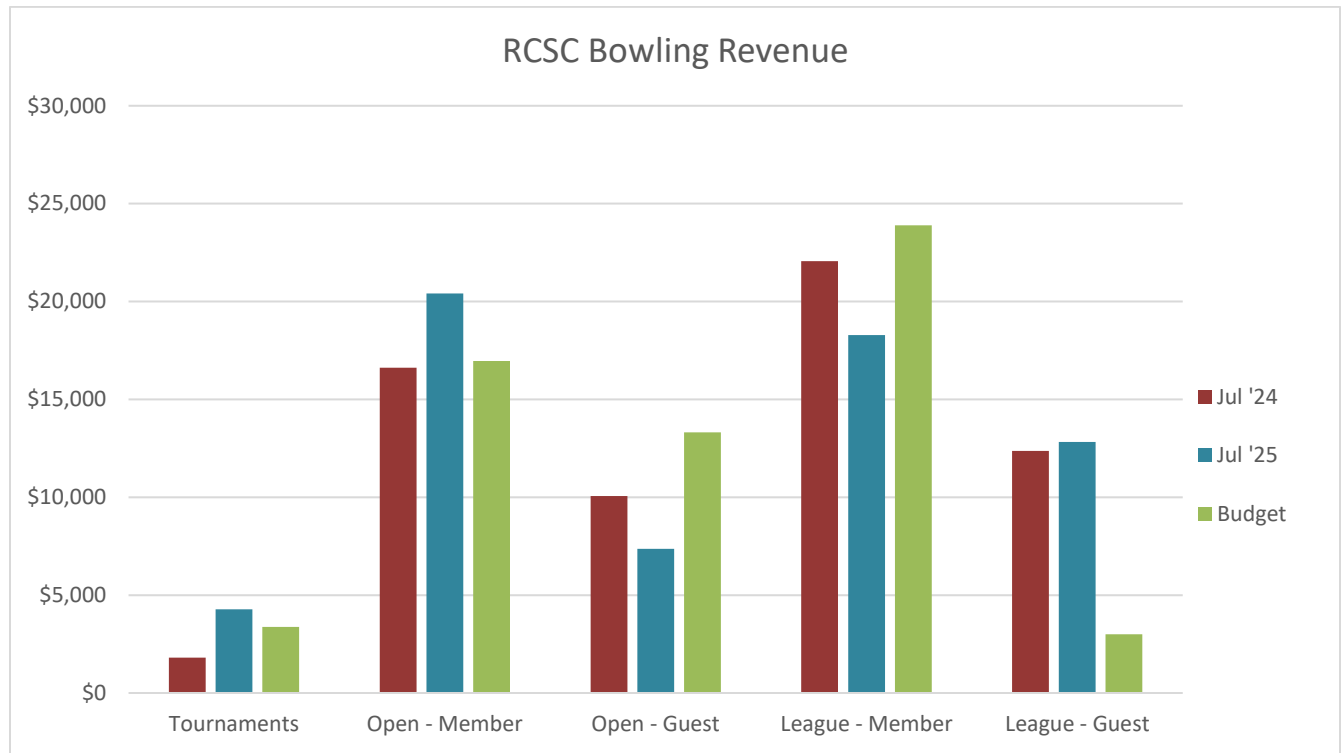
In August of 2025, Bowling lineage totaled 16,226, compared to 16,225 in August of 2024, an increase of 1 game. Year to date lineage through August 2025 totaled 206,533 lines, compared to 205,032 through August 2024, an increase of 1%.



| | Aug '24 | Aug '25 | Budget |
|------------------------|---------|---------|--------|
| Tournaments | 729 | 990 | 774 |
| Open - Member | 8,039 | 9,041 | 7,361 |
| Open - Guest | 3,783 | 2,432 | 7,377 |
| League - Member | 2,084 | 2,235 | 3,742 |
| League - Guest | 1,590 | 1,529 | 1,194 |

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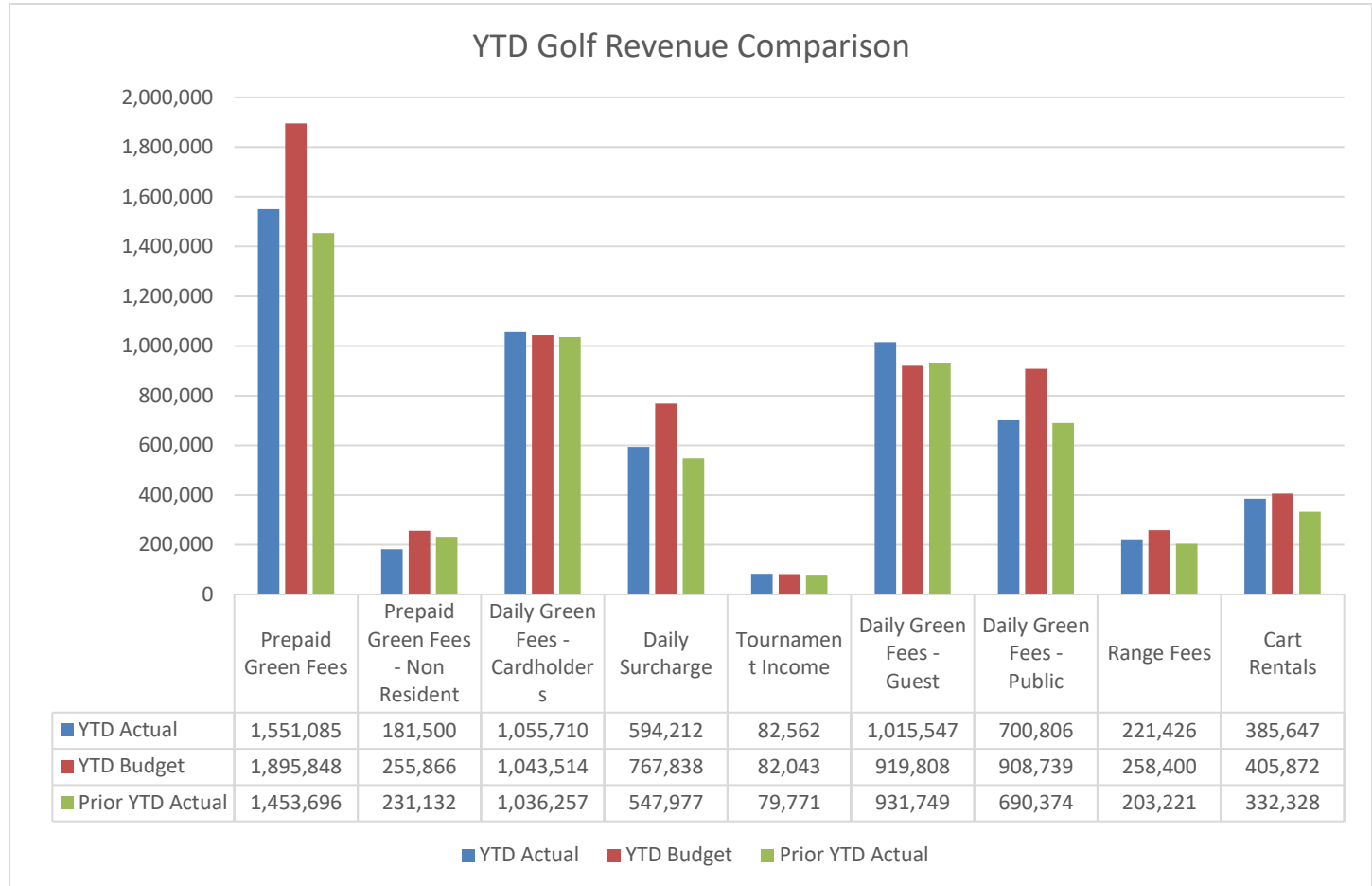
Bowling Revenue in August 2025 totaled \$48,671 which was a small decrease compared to the August 2024 revenue of \$48,785. Year to date, 2025 Bowling revenue is \$631,081, or 6% greater than the total revenue through August of 2024.



| | Aug '24 | Aug '25 | Budget |
|-----------------|----------|----------|----------|
| Tournaments | \$1,826 | \$2,772 | \$2,322 |
| Open - Member | \$22,309 | \$25,170 | \$21,347 |
| Open - Guest | \$13,305 | \$9,229 | \$27,665 |
| League - Member | \$6,125 | \$6,178 | \$10,478 |
| League - Guest | \$5,219 | \$5,322 | \$4,358 |

GOLF:

Pro Shops



Through August year-to-date (YTD), total income stands at **\$6,512,891**, short of the budgeted **\$7,368,976** but showing an increase from the prior year's **\$6,195,650** which is roughly 4-5% increase YOY.

The main areas that are leading the way for our deficit to budget are the following:

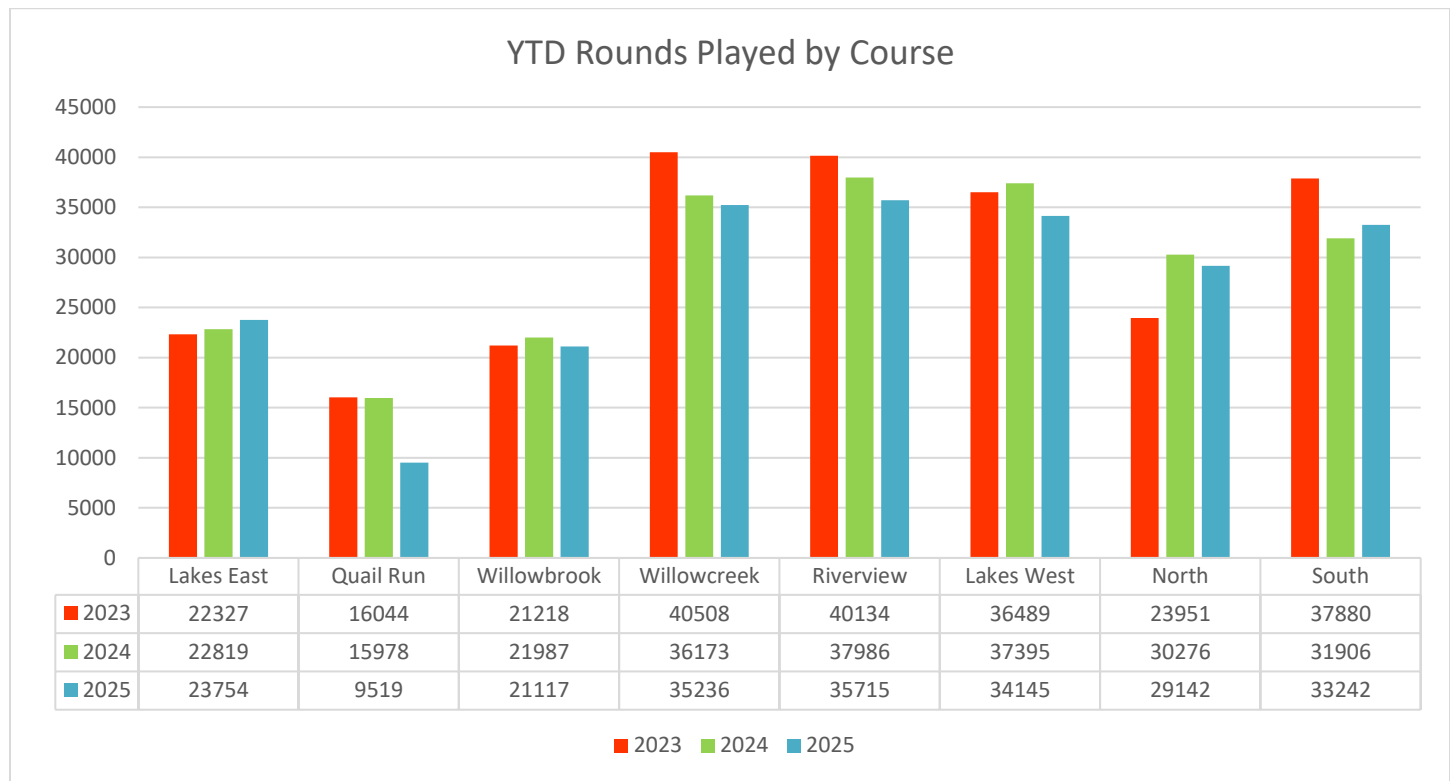
Prepaid Green Fees: (18)% (\$344,763)

Daily Surcharge: (23)% (\$173,626)

Daily Public Green Fees: (23)% (\$207,933)

Merchandise Sales continue to be behind, but we are hopeful that when we start offering logo'd merchandise and member discounts we will see an increase in sales.

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Summary

We continued to see a decline in total rounds compared to previous year. South and Lakes East are the pace setters as they have surpassed the 2024 round totals. Riverview and Lakes West show the largest decline year over year.

The chart below shows the variances for each type of round through August.

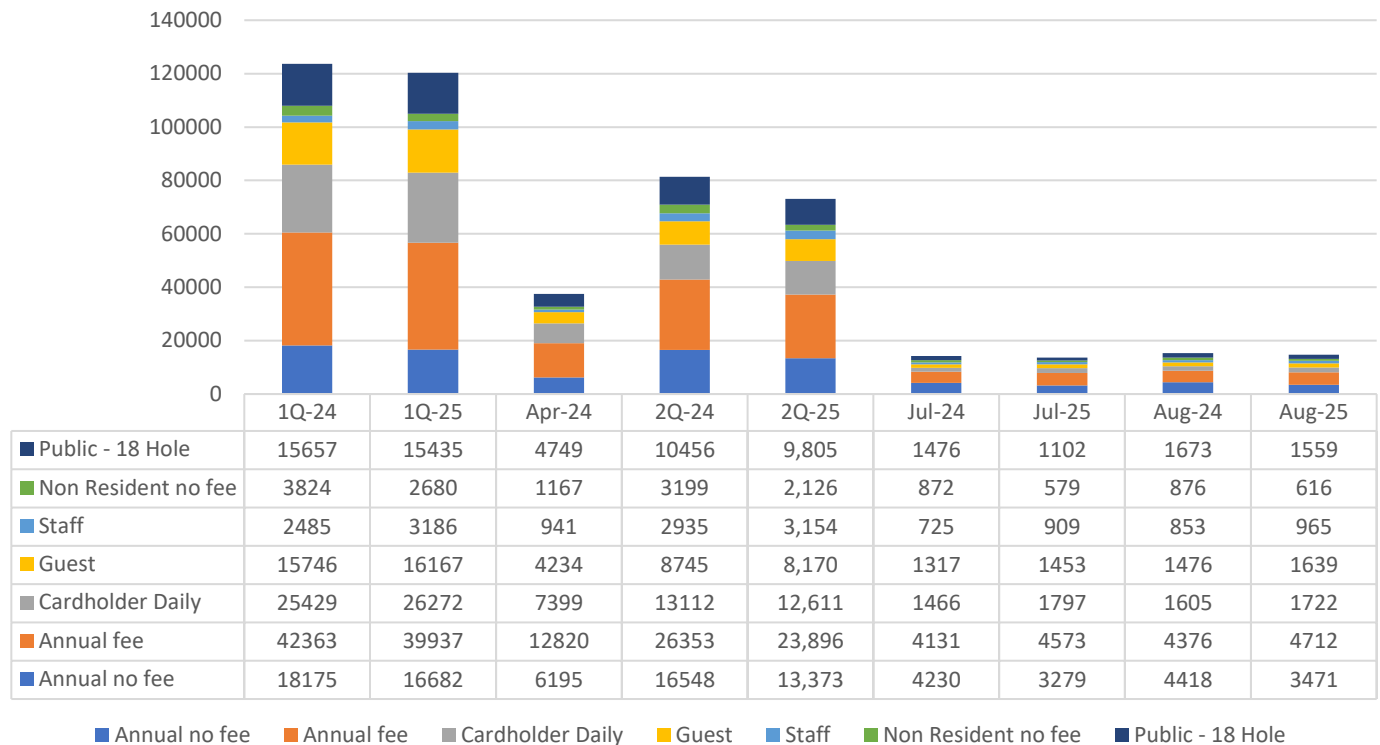
| | | YTD Thru AUGUST 2025 | | | |
|---------------------|--------|-------------------------|---------|--------------|-------------|
| | | 2025 | 2024 | Incr/(Decr): | % change |
| Annual no fee | 36,805 | 43,371 | (6,566) | -15.1% | |
| Annual fee | 73,118 | 77,205 | (4,087) | -5.3% | |
| Cardholder Daily | 42,402 | 41,611 | 791 | 1.9% | |
| Guest | 27,429 | 27,284 | 145 | 0.5% | |
| Staff | 8,214 | 6,998 | 1,216 | 17.4% | |
| Non Resident no fee | 6,001 | 8,771 | (2,770) | -31.6% | |
| Public Play | 27,901 | 29,280 | (1,379) | -4.7% | |

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| | | | | |
|--------------|----------------|----------------|-----------------|--------------|
| TOTAL | 221,870 | 234,520 | (12,650) | -5.4% |
|--------------|----------------|----------------|-----------------|--------------|

TOTAL
Incr/(Decr): (12,650)

YTD Rounds Comparisons



Superintendent Update - (Chuck Hyppa)

Maintenance update!

We are very encouraged across all of our golf courses with our Summer Bermudagrass recovery and movement. We feel very strongly that going into overseed season this is setting us up optimally. We put a big emphasis on our suppression of Nutsedge and Goosegrass this Summer. This is ongoing year after year with the age of our courses. Each Summer we will continue to be very aggressive with our Herbicide program to ensure we out compete the weeds with turf grass. We are excited to begin this overseed season in a couple weeks and it appears the weather will be favorable for our grow ins. Quail Run is doing very well. We are in the closing weeks of pushing the greens in to be ready to open in mid-October. Overall, a very encouraging Summer season at our golf courses. Thank you for your ongoing support of golf course maintenance.

Chuck Hyppa

Area Golf Course Superintendent

Rec. Centers of Sun City

Quail Update:

The Quail Golf Shop renovation is still on schedule to be completed by mid-October. To date the GC has painted the bathrooms and golf shop. The GC began painting the pavilion and will be working on the exterior of the golf shop.

During the construction, several trees could not handle the stress of not being watered and began or ended up dying. Gary Brawley Golf Design will be creating a tree palate to replace the dead trees.



**Front Counter has been reconstructed
Drywalled and painted.**



New blinds have been installed.



Pavillion new paint.



Several dead trees near the road.



The team finally began using Triplex mowers on the greens after walk mowing for over two months.



Cabinets installation for back Counter.



Entrance to front area of Golf Shop.



Installation of front counter cabinets.

North Golf Course

Gary Brawley Golf Design was at the North Golf Course last week to mark the course for the Tif Tuf installation. He also returned this week to GPS the areas that he marked. I have also asked him to incorporate the turf removal for both front and back nine in his design.

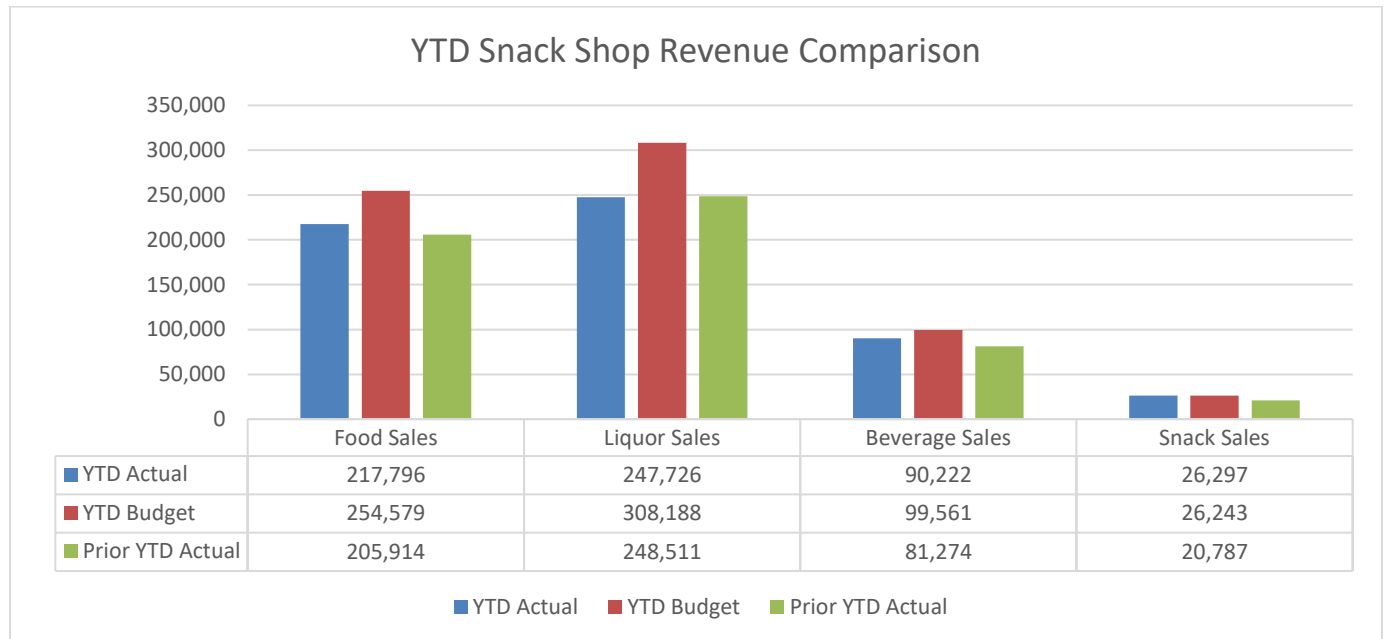


Gary Brawley marking North



**Gary Brawley and Michael Wermers
discussing how to mark hole #12**

August 2025 Golf Snack Shop Grills Update F & B (Lindsey Armentrout)



Notes from our Grill managers.

North Grill:

Good news~ Our recent beer specials have enabled us to sell stagnant stock of cases. This allows us to make room for fun seasonal additions. We will also be switching our N/A option to Michelob 0.0.

Sales in Sept are doing well. This first week, we met our sales from April. Patronage from the Players Club really helped boost sales. In our second week, we are on track to meet our average from May.

I will be interviewing for additional staff next week, as our busy season is right around the corner.

With the revision and personalization of the menus, North Grill is introducing the Super Birdie (sliced turkey breast on grilled sourdough bread with Swiss cheese, crisp bacon, and sliced tomatoes). Selling for \$11.00

~Jim

South Grill:

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South Grill (Loving the new name and members do too!) we have seen a few changes that are benefiting our sales, members, and staff. I'm excited as we are seeing a little more action and a lot less negative talk from members. Lots of excitement in the direction Eddie and Lindsey are taking us. Working with my staff to promote. "World Class Customer Service " to take it to the top. Better menu, Quality, and appearance will be one of these great changes.

~JP

Willows Grill:

We are still communicating with our guests the RCSC Board Policies, Liquor License rules, and Arizona Food Safety regulations, regarding outside food and beverages on the premises during hours of operation.

~Ann

Lakes Grill:

As promised, I've been diligently working on revising the look of our menus. It's been a fun labor of love, and I'm familiarizing myself with helpful software along the way. With a flair for some individuality, the menus will be specific to each location. Most items will be available throughout each site; however, they will all have their own names and highlight something special about that place. Keeping the rest a surprise.

Please keep in mind that as these ideas become reality, I will always be open to constructive feedback, knowledge, and experience you may have.

We will be attending a food Expo next week, hosted by one of our vendors, which will showcase selection and preparation techniques. I am very much looking forward to taking with me a wealth of ideas.

At Lakes Grill, we are still meeting new customers all the time! I can't wait to see what business is like when we really get our names out there! I will be working with Eddy Renio and Bruce Lee on designing and procuring adequate signage. We believe this detail will connect us with potential revenue in a big way.

Lindsey